



TELEPHONE TIP 1:

Does your room phone protect the guest?

It's a life threatening emergency, the guest falls as they reach for the telephone. The phone is knocked off the receiver and after some time sets off an "off hook" alarm at the PBX. An alert desk attendant sees the alarm and sends a staff member to investigate, thus saving a life. It is not recommended to purchase a telephone that resets itself to "on-hook" status in a hotel environment.

A public awareness announcement provided by your friends at TeleMatrix and Scitec.

For additional information please go to:

www.telematrix.net/telematrix-downloads/ or

www.scitecinc.com/scitec-downloads/
