



## Telephone Return Policy

Scitec offers a 30-day Money Back Guarantee from the date of purchase on all products. After 30 days, any and all returns for credit will be assessed a restocking fee of at least, but not limited to, 15% of the purchase price. A restocking fee may also be assessed if the product is returned in questionable condition.

All returns must be in the original individual boxes. These must be enclosed in the original shipping carton. All components, including but not limited to handset, cords, etc., must be included or full credit will not be issued. The cost of return shipping must be pre-paid by the returning party. Any returns made with freight charges billed to Scitec may result in the refusal of the package, or having the charges billed to the returning party.

All returns must be accompanied with a copy of a proof of purchase. Any repairs received without a proof of purchase will be subject to our verification of the purchase. This may result in a delay of up to 6 weeks for the repair of the returned product. Scitec will repair or replace the defective Scitec product returned under warranty. All components must be returned to properly diagnose the defect. Damages resulting from misuse or neglect may be accepted with repair charges billed to the returning party.

Failure to comply with the articles stated above will result in the refusal of the return.