



Scitec, Inc. | 5025 Galley Road | Colorado Springs, CO 80915 USA  
Tel +1 719 638 8821 | [prioritycare@scitecinc.com](mailto:prioritycare@scitecinc.com) | [www.scitecinc.com](http://www.scitecinc.com)

## Telephone Repair/Return Instructions

To open a telephone repair or return service ticket, please contact PriorityCare support services at +1-719-638-8821, or via email at [prioritycare@scitecinc.com](mailto:prioritycare@scitecinc.com).

After you receive your electronic service ticket from PriorityCare via email, please print the ticket and place it inside the carton prior to shipping. This action will expedite your service.

Please package the repair or return item(s) appropriately, preferably in the original shipping material including all accessories, user's manuals, cords, etc. Credit for returned products may be issued contingent upon the condition of the returned item.

Any received items that require re-packaging, are missing any of the previously listed items, or exceed the 30-day return period are subject to a 25% restocking fee.

Freight charges are non-refundable. Used or damaged goods are not returnable for credit, but may be eligible for repair or replacement under the standard warranty agreement.

### **Return Address:**

Scitec, Inc.

Attn: PriorityCare

5025 Galley Road

Colorado Springs, CO 80915 USA