



SCITEC[®]



Ordering Policies

Distributor/Dealer Network:

Scitec does not sell telephones directly to the end user. Scitec telephones can be purchased through a network of distributors and dealers.

Our PriorityCare professionals can assist you in contacting your Regional Sales Director or the appropriate international office. We will assist in providing literature and in finding your project's status within the system.

Product Availability:

Scitec will confirm all orders via email. The confirmation will include an estimated ship date that is subject to change without prior notice. Custom faceplates, custom memory button programming, and custom message waiting modifications may require additional time to complete (especially for hotel applications).

Shipping:

Scitec ships all orders from its various warehouses around the world. Scitec uses a variety of freight carriers, and Scitec can arrange most shipping details for you. Distributors/dealers are welcome to use their preferred shipper or freight forwarder and to have all shipping charges billed to their third party account numbers.

Please contact our customer service department at:

customerservice@scitecinc.com

